

Speech-to-Speech Call with Confidence



Speech-to-Speech (STS) service allows people who have a speech disability or use an assistive voice device to make and receive phone calls. STS Communications Assistants are specially trained to understand speech patterns, repeats your words as needed for clarity to ensure you are heard and understood.

How to Make Your STS Call:

- Dial **711** or **866-503-0264** for English or **866-503-0263** for Spanish and provide the telephone number of the person you want to call.
- After making the connection, you speak on your phone directly to the person.
- The Communications Assistant will repeat what you said to the person as needed for clarity.

Tennessee Relay offers the following options:

- Online TRS Customer profile
- STS Call Setup
- Wireless *STS

To learn more about call processing options visit:

- <https://tennrelay.com/sts/>



Contact for Information or Training:

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Webinars are available at no cost:

- <https://tennrelay.com/webinar/>