

Speech-to-Speech Call with Confidence



Speech-to-Speech (STS) service allows people who have a speech disability or use an assistive voice device to make and receive phone calls. STS Communications Assistants are specially trained to understand speech patterns, repeats your words as needed for clarity to ensure you are heard and understood.

How to make your STS call:

- Dial 711 or 866-503-0264 for English or 866-503-0263 for Spanish and provide the telephone number of the person you want to call.
- After making the connection, you speak on your phone directly to the person.
- Instruct the Communications Assistant will repeat what you said to the person as needed for clarity.

Tennessee Relay offers the following options:

- Online TRS Customer profile
- STS Call Setup
- Wireless *STS

To learn more about call processing options visit:

- tennrelay.com/sts



Contact us today to get more information or request training:

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Webinars are available at no cost:

- tennrelay.com/webinar