

Video: Sprint WebCapTel Service

Transcript

A man is sitting at a table with his laptop opened. He uses his cell phone to make call.

Upbeat, instrumental music plays in the background throughout the rest of the video.

Man: “Hi, it’s John. Any word on my offer?”

Scene changes to show a woman in an office answering her desk telephone.

Woman: “A fax came through a minute ago. I’ll check to see if it’s from the seller.”

John: “Sarah, I’m having trouble hearing you. I’ll drive by your office later, okay?”

John looks frustrated as he ends the call on his phone.

Announcer: “This phone conversation can be easy, even for people with hearing loss, with Sprint WebCapTel service, you can read the caller’s words right on your web browser.”

Scene shifts to a close-up of a laptop screen. On the laptop is the Sprint Relay WebCapTel sign-in web page. Then, the laptop screen changes to show a WebCapTel

call taking place. In part, it says, “Hello abc realty this is sarah may i help you?”

Sarah: “They sent the final piece of the transaction. They accepted your offer. Congratulations!”

While Sarah speaks, her words appear on the WebCapTel website on John’s laptop screen, “they sent the final piece of the transaction they accepted your offer”.

Scene shifts back to John smiling as he receives the news. He has been listening and reading Sarah’s words on the WebCapTel site.

Announcer: “The service is free! To learn more about WebCapTel, go to SprintCapTel.com!”

The Sprint logo appears large in the center of the screen with “1-877-847-5338” and www.sprintcaptel.com” under it.

End.